



Breach Response Service Overview

Designed for your organization's unique data breach exposures

In today's world of mounting cyber attacks and data breaches, your organization's employees, customers, and members are increasingly vulnerable to all forms of identity theft and privacy risks. IDX™'s Data Breach Solutions offer the most comprehensive yet flexible products and services in the market to address the unique needs of your organization.



Comprehensive Data Breach Solutions

Based on our proven, time-tested approach, we offer a complete array of breach response products and services to help you achieve a successful response.

There is more at stake than just money. Choose your breach response partner wisely in order to best protect your customers, employees, members and ultimately your business.

IDX's Data Breach Solutions is designed to provide the most consultative, tailored and flexible solutions for your organization's unique needs and industry environment. Our award-winning capabilities enable your breach response team to select precisely the products and services that you need to respond to any size or type of breach incident.

Partner with IDX — your trusted, award-winning provider of market leading breach response services and innovative, patented identity monitoring and protection products.



Learn more online at: www.idx.us

Industry-Leading Incident Response Services

The most cost-efficient and effective breach response requires careful thought and planning between all members of your breach response team. With the insight and guidance from trusted experts with over a decade of experience in listening, understanding and tailoring services to your organization's particular needs, we understand each response is unique.

We offer full-service, end-to-end management of your breach response in coordination with your privacy counsel and breach response team. Our award-winning consultation and guidance will help you make informed choices about the products and services that your organization needs, avoiding those that it does not, and ultimately maximizing your breach response investment.

Breach Response Services

Whether the impacted population is 10 million or just a few individuals, our data breach response services can be built to fit your needs. From digital and physical notifications, to call center services, to breach websites – we have it all ready to quickly respond to any size data breach.



NOTIFICATION SERVICES

People affected by a breach need answers and advice. Our customized digital or mailing notifications and tracking help ensure the right notifications reach the right people. We will also work closely with your privacy attorney to ensure all legal requirements are incorporated.



ENROLLMENT WEBSITE

Our breach information and enrollment site will be configured to meet your unique needs and provide the individuals impacted by the breach will have access to information and protection at their fingertips.



CALL CENTER COMMUNICATIONS

Our live trained US-based call center agents help bring peace-of-mind to breach victims helping to alleviate concerns, answer questions and enroll affected individuals in our protection services. We support more than 200 languages and unique populations such as minors, deceased, and the disabled.

Our Reputation for Excellence



96%

of our data breach clients say they would **not only recommend us** to others but they would select **IDX to help them address future data breach needs.**



Manage more than

1,000

breaches each year.



Trusted as an approved vendor by nearly all major cyber insurance carriers.

Since 2003, IDX has provided exceptional breach services to our clients.



Full-Service Protection for the Impacted Population

With IDX, you can protect your employees, customers and members from the many types of identity theft including Medical, Insurance, Criminal, Child, Driver's License, Social Security, Synthetic, Financial, and Employment. Our solutions have you covered not only after an incident occurs, but also in anticipation of one.

Credit, Cyber and Identity Monitoring



CREDIT

The largest provider of identity protection services to the federal government, our IDX identity protection service provides single or tri-bureau credit monitoring – we give you the flexibility to make that decision based on your organization's needs.



CYBER

CyberScan™, our proprietary dark web technology scours 24/7 for stolen identities. It targets the illegal selling and trading of personal information and alerts your employees, customers and members, enabling them to take immediate steps to protect themselves.



IDENTITY

Our comprehensive identity monitoring service is an early-warning monitoring technology for detecting identity theft, monitoring activities such as changes of address, payday loans, court records and court bookings.

Fully-Managed Identity Recovery

If your employees, customers or members have fallen victim to any form of identity theft, our Identity Recovery Experts will help them restore their identities. We have a 100 percent success rate restoring affected individuals to pre-theft status.



REIMBURSEMENT INSURANCE

Our Breach Response includes up to \$1 million of insurance per individual, which reimburses victims for outside covered legal and professional services.



MEMBER SERVICES

Our Member Services team is fully accessible to your employees, customers and members, 11 hours per day Monday through Friday, and provides state of the art, patented and trademarked tools and services that assist them in proactively reducing their risk of identity theft.



Learn more online at: www.idx.us



Partner with an Innovator and Time-Tested Industry Leader



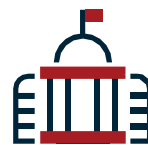
We provide our clients with cutting-edge advantages in protecting employees, customers and members across the cyber threat landscape.



We've maintained 98% referral rate from our breach partners and clients.



Our software has the highest level of government-grade security to protect our



We're the largest provider of identity protection products and services to the federal government.

Our Reputation for Excellence



Your effective resolution of events combined with a patient and pleasant demeanor make hard times doable."

— Vice President, Healthcare Management Organization

Thank you very much for your fantastic service. I really appreciate how quickly you guys responded to all our questions and helped us address our issues. This has been great."

— Government Client



Don't wait for the inevitable breach.

Sign-up for Priority Response Plan today!

971-242-4775

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info@sales.idx.us



IDX is a leading provider of identity protection and data breach services for companies and individuals throughout the U.S. We combine consumer-centric software and concierge-style professional services in serving organizations across government, healthcare, commercial enterprises, financial institutions, and higher education.

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Have questions? We'd like to help.

800-298-7558

info@sales.idx.us