Breach Solutions

NASPO ValuePoint Vendor
NASPO Master Agreement #: MA2025006

Data Breach Response and Identity Protection Services

In today's world of mounting cyber-attacks and data breaches, forward-thinking state organizations are taking the time to establish relationships with response partners. As a NASPO ValuePoint Vendor, we help ensure your state agency is ready for today's highly complex and dynamic cyber threat landscape.

What's included:

- ✓ Access to preferred pricing
- ✓ Rapid breach response for each incident
- ✓ No charges before you use our services
- ✓ Call center rolled out as quickly as 48 hours

- ✓ Dedicated project manager
- ✓ Breach microsite deployed in 3 days
- ✓ Guaranteed service-level agreement
- ✓ Mail Notification letters in 4-5 days

Contact us to add the industry's leading data breach response solution to your incident response team.

Learn more online at: www.idx.us

NASPO Master Services IDX Capabilities

Credit, Cyber and Identity Monitoring
IDX provides best-in-class protection for the population impacted by a data breach:

Fully-Managed Identity Recovery
Our 100% success rate restoring identities to pre-theft status provides peace of mind for your employees or customers.

CREDIT
Our IDX protection service providesidentity single or tri-bureau credit monitoring.

CYBER
CyberScan™, our proprietary dark web technology scours 24/7 for stolen identities.

REIMBURSEMENT INSURANCE
Our Breach Response includes up to $1 million of identity theft insurance.

MEMBER SERVICES
Our Member Services Team is available to our members to help reduce the risk of identity theft.

Full Service Response

End-to-End Incident Management with IDX
We provide our clients with cutting-edge advantages in protecting employees, customers and members across the cyber threat landscape.

IDX Benefits
Our breach response engagements are executed with market-leading and time-tested expertise. We can deploy breach response services in as little as three to five business days – including project management, notification, call center, website and identity protection services for the impacted population.

- Incident Readiness
- Data Mining
- Digital Forensics & Incident Response
- Breach Notification & Call Center Support
- Identity Protection for Impacted Population

A trusted breach response solution since 2003

SOC 2 Type 2 certified

NIST SP 800-53 compliant

FISMA compliant

HIPAA compliant

IDX™ is a leading provider of identity protection and data breach services for companies and individuals throughout the U.S. We combine consumer-centric software and concierge-style professional services in serving organizations across government, healthcare, commercial enterprises, financial institutions, and higher education.

Have questions? We'd like to help.

📞 800-298-7558

✈ info@idx.us