

IDX Incident Readiness

Assess, test, and improve your organization's security defenses

Organizations today face constant and growing cyber threats that can compromise critical assets, disrupt operations, and lead to significant financial losses. Lack of experience in incident response scenarios can leave your organization vulnerable to cyber attacks and hinder incident readiness. To mitigate the impact of security incidents, organizations must prioritize proactive preparation, invest in necessary resources and expertise, and ensure the continuity of their business operations.

More organizations faced severe staffing shortages compared to the prior year (26% increase) and observed an average of \$1.76 million in higher breach costs than those with low level or no security staffing issues."

- IBM Cost of a Data Breach Report

IDX Incident Readiness Solutions

IDX's Incident Readiness services offer comprehensive proactive solutions to help your organization address the increasing frequency, complexity, and speed of cyber threats. Our incident readiness suite of services includes incident response retainers, interactive tabletop exercises, incident response capabilities assessment, ransomware readiness assessments, and threat hunting.

We work with your organization to minimize the impact of a cyber incident, reduce recovery time, and ensure a swift, effective response with proactive planning.



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Key Services

Organizations can improve their defenses with IDX Readiness services by understanding the threats and tactics, techniques, and procedures most likely to target them and how. Our services can help you assess and prioritize your defensive measures and gain confidence in your ability to protect against and respond to any cyber incident.

Incident Response Retainer

Providing on-demand access to expert resources and services, our retainers help your organization respond to an incident more quickly and include flexibility to allow hours to be redirected into other readiness services such as tabletop exercises, ransomware readiness assessments, and threat hunting. Retainers can lock in priority support, save precious time upfront by pre-negotiating terms and allow our team to move the moment trouble strikes by holding a streamlined onboarding session.

Tabletop Exercises

Utilize tabletop exercises (TTX) to simulate realistic scenarios to test and evaluate an organization's ability to respond to a cyber attack, leading to more confident and effective responses to real incidents.

Ransomware Readiness Assessment

Conduct an in-depth and focused ransomware readiness assessment to evaluate your organization's ability to detect and respond to a ransomware attack.

Threat Hunting

Performing hypothesis-driven threat hunts on high-risk threats to your organization, IDX will leverage threat intelligence such as threat actors and associated tactics, techniques, and procedures (TTPs) to generate threat hunting topics to execute in the organization's environment to look for evidence of malicious activity and existing risks within security controls.

Why IDX?

Since 2003, IDX has helped countless organizations respond to cyber incidents, including key government agencies and leading Fortune 500 companies.

96% Client Referral Rate



(**100+** Million People Protected

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Key Benefits

Our dedicated and world-class team will help provide a comprehensive approach to incident readiness, including customized plans, proactive testing, and continuous improvement to ensure that your organization is prepared to handle any cyber incident.



GAIN CONFIDENCE IN RESPONSE CAPABILITIES

Raise awareness of potential threats, test decision-making abilities, and gain experience dealing with real-world scenarios, enabling your organization to detect, investigate and respond to security incidents.

STAY AHEAD OF THREATS

Leverage cyber threat intelligence to understand the specific threats and tactics, techniques, and procedures (TTPs) most likely to be used against your organization and prioritize defensive measures around these incidents.



ENHANCE SECURITY RESILIENCE

Identify gaps and weaknesses in your organization's response capabilities and strengthen cyber resiliency, to help comply with regulatory requirements and to reduce the risk of cyber incidents.



MINIMIZE FINANCIAL & REPUTATIONAL IMPACT

Develop effective incident response strategies and test plans to boost organizational preparedness and minimize downtime, financial losses, and reputational damage in the event of an incident.

Full-Service Cyber Response Solutions

Our clients benefit from our comprehensive, end-to-end management of preparing, containing, responding to any type and size of cyber attack, with one seamless, full service team. IDX services include:

- Incident Readiness
- Digital Forensics and Incident Response
- Breach Notification and Call Center Support
- Identity Protection for the Impacted Population



IDX Incident Response Retainers Find out how you can benefit from our Retainers.

ASK ABOUT OUR RETAINER TIERS

📞 800-298-7558 🛛 🚀 readiness@idx.us



IDX is a leading provider of cyber response services and identity protection for organizations and individuals. We combine consumer-centric software and concierge-style professional services in serving organizations across government, healthcare, commercial enterprises, financial institutions, and higher education.



Have questions? We'd like to help.

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